

GRIEVANCES AND ACTION TAKEN ACADEMIC YEAR 2019-2020

S.No.	Date	Name	Nature of Grievance	Action Taken
1.	14/02/2019	R.Soundarapandiyammal, Technical Assistant –ECE	Requested for Additional working days for leave taken ,during illness	Compensation granted
2.	14/02/2019	M.Amutha, Library Assistant	Requested for Additional working days for leave taken ,during illness	Compensation granted
3.	15/07/2019	All Department Technical Assistants	Requested to conduct Full body check.	Permitted
4.	05/10/2019	Maintenance workers	Need Permission time of 1 hour to participate in the family function of the co-workers	Permission granted
5.	08/10/2019	Maintenance workers	Advance amount during festival season	Request approved
6.	13/10/2019	Maintenance workers	Requested to conduct Full body check up camp in our college yearly once	Request approved
7.	22/10/2019	Maintenance workers	Requested for Additional half-an-hour in the lunch time during illness	Permitted

Coordinator – Grievances Cell


PRINCIPAL

SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

Dindigul – Palani Highway, Dindigul – 624 002.

Phone: 0451-2448800-99 (100 Lines) Fax: 0451-2448855

Email: ssmiedgl@gmail.com Website: www.ssmiet.ac.in**GRIEVANCES AND ACTION TAKEN ACADEMIC YEAR 2019-2020**

S.No.	Date	Name	Nature of Grievance	Action Taken
1.	14/02/2019	R.Soundarapandiyammal, Technical Assistant –ECE	Requested for Additional working days for leave taken ,during illness	Compensation granted
2.	14/02/2019	M.Amutha, Library Assistant	Requested for Additional working days for leave taken ,during illness	Compensation granted
3.	15/07/2019	All Department Technical Assistants	Requested to conduct Full body check.	Permitted for Full body check up.
4.	05/10/2019	Maintenance workers	Need Permission time of 1 hour to participate in the family function of the co-workers	Permission granted
5.	08/10/2019	Maintenance workers	Advance amount during festival season	Request approved to get advance amount during festivals
6.	13/10/2019	Maintenance workers	Requested to conduct Full body check up camp in our college yearly once	Request approved
7.	22/10/2019	Maintenance workers	Requested for Additional half-an-hour in the lunch time during illness	Permitted


Coordinator – Grievances Cell
PRINCIPAL

SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

Dindigul – Palani Highway, Dindigul – 624 002.

Phone: 0451-2448800-99 (100 Lines) Fax: 0451-2448855

Email: ssmietdgl@gmail.com Website: www.ssmiet.ac.in



GRIEVANCES AND ACTION TAKEN ACADEMIC YEAR 2019-2020

S.NO	Date	Name	Nature of Grievance	Action Taken
1	02/08/2019	M. Gowri	Placement training needs improvement. Industrial visit is needed.	The Issue is conveyed to Placement Cell. Ind. Visits to be arranged based on SOPs.
2	06/08/2019	V.Priyadharshini	Suggestion of better notes and books.	The issue will be resolved in future
3	15/08/2019	S. Arjun	On-campus placement is needed from reputed companies. Industrial visit and Extra value added course are needed.	The Issue is conveyed to Placement Cell.
4	21/08/2019	M.P. Dhanalakshmi	Value added course are needed.	Efforts are underway to conduct value added courses.
5	22/08/2019	B. Asmitha	On-campus placement is needed from reputed companies. One Industrial visit/year and Extra value added course are needed.	The Issue is conveyed to Placement Cell. Industrial visit and VAC are planned.
6	30/08/2019	S. Geethanjali	Industrial visit, Placement training, Coaching on communication skills are needed.	Placement training is provided and IV is planned.
7	04/09/2019	J. BeбинаRithika	More practical classes, Coaching for competitive exams, Certificate courses needed.	Coaching for exams is planned
8	12/09/2019	S. Robin Nicholas	Lab tools need improvement. More practical classes. Duration of courses is less.	Maintenance work for labs are scheduled.
9	14/10/2019	V. Vigneshwaran	Requirement of additional bus	The issue is informed to transport department.

SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

Dindigul – Palani Highway, Dindigul – 624 002.

Phone: 0451-2448800-99 (100 Lines) Fax: 0451-2448855

Email: ssmiedgl@gmail.com Website: www.ssmiet.ac.in



8	12/09/2019	S. Robin Nicholas	Lab tools need improvement. More practical classes. Duration of courses is less.	Maintenance work for labs are scheduled.
9	14/10/2019	V. Vigneshwaran	Requirement of additional bus	The issue is informed to transport department.
10	24/10/2019	A. Sahul Hameed	Increment of number of bus and requirement of bus stop.	The issue is informed to transport department.
11	27/11/2019	A.P. Aarthik raja	Requirement of new Bus stop in Palani	The issue is informed to transport department for further action.
12	30/01/2020	F. Catherin Freeda	Requirement of Bus	The issue is informed to transport department for further action.
13	01/02/2020	C. Vaishnavi	Need Wi-Fi connection. Lab tools need improvement. Canteen food has to be improved.	Administration is informed with canteen issues.
14	11/02/2020	B. Karthikeyan	More practical classes and coaching for government exams needed.	Coaching for exams is planned
15	14/02/2020	S. Aravinth	Improve the quality of food in Canteen	Informed to Canteen In-charge
16	26/02/2020	R. Pooja	On-campus placement is needed from reputed companies	The Issue is conveyed to Placement Cell.
17	06/03/2020	R. Siva	Transport facility – Change the bus timing	Present in the pickup point atleast 5 minutes before the bus arrives
18	10/03/2020	A. Josilithor	Requirement of Bus	The issue is informed to transport department for further action.


Coordinator – Grievances Cell


PRINCIPAL